



360° VIEW OF YOUR HESS CONCRETE BLOCK MACHINE



Our **central customer portal** offers you round-the-clock and worldwide access to all system-specific information.

Monitoring Dashboards show alarms, statuses, process values and KPIs for a clear overview of your production processes.

Digital Maintenance Management
The dynamic **maintenance calendar** in the **SmartCloud** enables the management, planning and tracking of maintenance.

Automated Data Backup
The system backs up recipe data and PC images automatically to ensure maximum security in the case of a system failure.

The **SmartCloud** offers central access to tutorials, events and the HESS e-learning portal.



BE PART OF
OUR EVOLUTION...



HESS Group GmbH

Freier-Grund-Strasse 123
57299 Burbach-Wahlbach
Germany

Phone: +49 2736 4976 690
E-mail: service@hessgroup.com
www.hessgroup.com



A member of **TOPWERK**



CENTRALISED 360° CUSTOMER PORTAL



We put concrete into shape.

www.hessgroup.com

YOUR ADVANTAGES

- ▶ 360° system monitoring and maintenance management increase availability and reduces down-times effectively
- ▶ Dynamic calendar enables production-dependent and flexible maintenance planning
- ▶ Intuitive identification and ordering of spare parts with *SmartParts* and *PartsFinder*
- ▶ More security through regular automated backups of recipe data and PC images
- ▶ Technical documentation, process values, key performance indicators and status information for better plant and production information

SCOPE OF SERVICES

depending on the booked package:

- **EquipmentHub**
Master data, contacts, documents, digital equipment diary
- **Maintenance**
Dynamic maintenance calendar
- **Monitoring**
Alarms, statuses, throughput, KPI, process values
- **SmartParts**
Digital spare parts catalogue, *PartsFinder*
- **SmartVision**
Creation of service request, use via smartphone or data glasses
- **SmartAcademy**
Tutorials, Events, HESS E-Learning

Have we sparked
your interest?

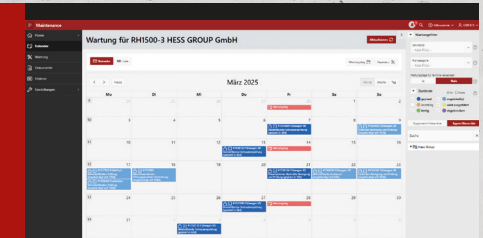
Request further
information via
smartfamily@hessgroup.com
or simply scan
the QR code



Your **360° CUSTOMER PORTAL**
with system-specific information about your plant



Customised dashboards
Centralised online platform
for plant information



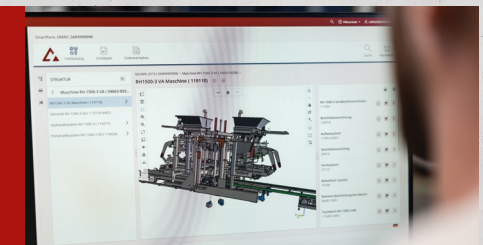
Maintenance
Improvement of maintenance planning
and implementation



SmartCloud



SmartVision
Support through remote
assistance and training



SmartParts
Efficient spare parts identification
and ordering

SUITABLE MACHINE TYPES

- RH 1500
- RH 2000
- other types on request