



SmartParts

DIGITAL SUPPORTED
SPARE PARTS MANAGE-
MENT



Customer-specific spare parts catalogue based on
3D models of your HESS concrete block machine

Detailed **documentation** of the HESS concrete block machine, including operating instructions, manuals and supplier documentation

Efficient search and ordering functions: **SmartParts** enables **direct spare parts enquiries** to the HESS After Sales Service

PartsFinder (QR Code): Simply scan the QR code to instantly and easily find the correct spare part in **SmartParts** – for quick inquiries and less downtime

Consulting & Inventory Management: We'll work with you to create a list of favorite parts in **SmartParts**, advise you on stocking recommended replacement parts, and provide a set of QR code stickers to label your favorites for quick identification and reordering



BE PART OF
OUR EVOLUTION ...



SmartFamily

HESS Group GmbH

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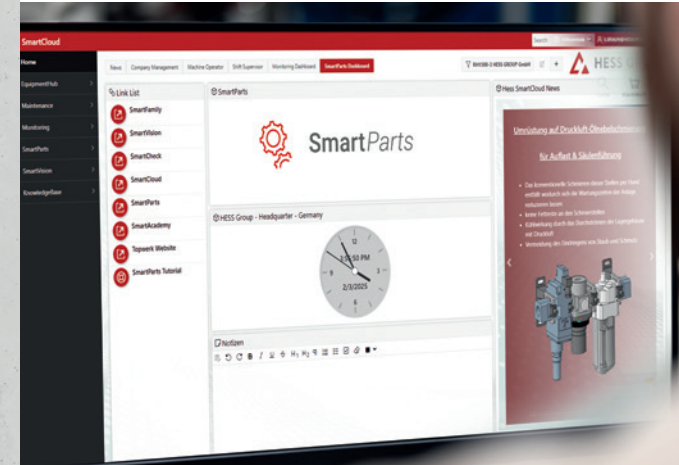
Phone: +49 2736 4976 690
E-mail: service@hessgroup.com
www.hessgroup.com



SmartParts

DIGITAL SPARE
PARTS CATALOGUE

AND PLANT DOCUMENTATION



We put concrete into shape.

www.hessgroup.com

YOUR ADVANTAGES

- ▶ **SmartParts** offers 3D models of the HESS system that can be virtually rotated, faded in and out and displayed semi-transparently. This helps to identify spare parts precisely and increases understanding of the machine
- ▶ Efficient search functions in the parts catalogue, documentation and wiring diagrams by component name, part number or equipment ID as well as filtering by maintenance-, wear- or critical parts
- ▶ Complete overview of documentation of the plant, including HESS and supplier documents
- ▶ Support for Spare Parts Identification: The **SmartParts** add-on **PartsFinder** uses a QR code reader to quickly and easily identify spare parts. This allows parts to be accessed directly in **SmartParts** and requested efficiently
- ▶ Individual, Customer-Specific Consulting: As part of the consulting service, relevant spare and wear parts are compiled according to the customer's specific requirements and documented in a clear and structured manner. This includes creating a favourites list in **SmartParts**. In addition, QR code stickers are provided to clearly identify the corresponding parts on site and enable quick reordering when required.

SCOPE OF SERVICE

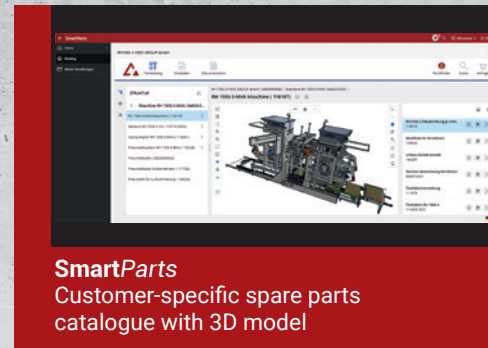
- Customer-specific spare parts catalogue with 3D models
- Documentation incl. operating instructions and manuals in PDF format
- Optional add-on: **PartsFinder**
- Optional support for spare parts management

Have we sparked your interest?

Request further information via
smartfamily@hessgroup.com
or simply scan the QR code



Digital **SPARE PARTS CATALOGUE** and plant documentation



SmartParts
Customer-specific spare parts catalogue with 3D model



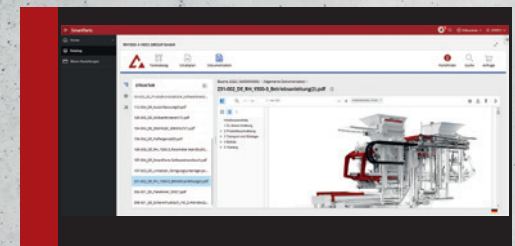
PartsFinder
Fast and reliable reordering of spare parts



SmartParts



Consulting
Personalized and individual support with spare parts management



Documentation
Central storage of documentation in SmartParts